

What parents say...

All the questions I had (and more) were answered – brilliant service, very helpful

I felt really listened to for the first time and got all the facts and advice I really needed.
Excellent service, thankyou so much!

It was great to get independent information. Without the support from this service I would not have known what to do.
My son is now happier at school

The Suffolk Sendiass team can be contacted on:

Telephone Helpline
01473 265210

Email us at:
Sendiass@suffolk.gov.uk

More information about the service, and access to Independent Support, can be found at:
www.suffolk.gov.uk/sendiass

  twitter Link <https://twitter.com/SSendiass>
www.facebook.com/parentpartnershipsuffolk

Special Educational Needs and Disability Information, Advice & Support Service

sendiass in Suffolk

Our Service



If you need help to understand this information in another language please call 03456 066 067

Se precisar de ajuda para ler estas informações em outra língua, por favor telefone para o número abaixo. **Portuguese**

Jeżeli potrzebujesz pomocy w zrozumieniu tych informacji w swoim języku zadzwoń na podany poniżej numer. **Polish**

এই লেখাটি যদি অন্য ভাষাতে বুঝতে চান তাহলে নিচের নম্বরে ফোন করুন **Bengali**

Jeigu jums reikia šios informacijos kita kalba, paskambinkite 03456 066 067 **Lithuanian**

Dacă aveți nevoie de ajutor pentru a înțelege această informație într-o altă limbă, vă rugăm să telefonați la numărul 03456 066 067 **Romanian**

Если для того чтобы понять эту информацию Вам нужна помощь на другом языке, позвоните, пожалуйста, по телефону 03456 066 067. **Russian**

If you would like this information in another format, including audio or large print, please call **03456 066 067**.



Providing confidential, impartial support and advice for parents, carers, children and young people (up to 25 years) in relation to Special Educational Needs and disability



For Parents:

Do you have questions about your child's educational needs?

For Children and Young People:

Do you have questions about your own educational needs?

Would you like more information or support in relation to SEN or Disability?

Do you, as a parent, need help with transfer arrangements, or paperwork, regarding the choice of your child's next education setting? Or are you a young person with Special Educational Needs who would like some help and support with deciding on your next education placement?

Do you understand how to access the support you need?

Our services

The Special Educational Needs and Disability Information, Advice and Support Service in Suffolk provides:

- A telephone helpline service – **01473 265210**
- Information and support for parents, carers, children and young people
- Written information, also available online
- Information sessions for parents and carers
- Training for professional staff and school governors
- Access to an Independent Supporter where appropriate

Helping parents, carers, children and young people

We help you:

- By listening to your views and concerns
- By working with you to explore your options
- With preparation for meetings
- To find the confidence to express your views
- With dealing with forms, letters and reports
- To understand your rights in relation to SEN and Disability
- To work in partnership with schools and the local authority to develop positive relationships

Contact us on our helpline: **01473 265210**
or email us on: **sendiass@suffolk.gov.uk**
www.suffolk.gov.uk/sendiass